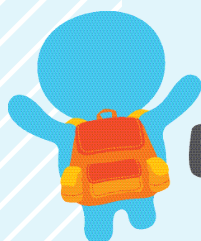


BACKPACKS 4 SA KIDS ANNUAL REPORT 2019/20



BackPacks
4 SA Kids

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OUR MISSION

Backpacks 4 SA Kids exists to provide resources that contribute to the care, safety and wellbeing of children and young people during periods of dislocation from home and routine care.

OUR VISION

No child or young person will be without the items needed to support and comfort them in times of emergency displacement from their home.

OUR HISTORY

Backpacks 4 SA Kids was launched as a result of two South Australian families supporting a QLD charity called Backpacks 4 Aussie Kids.

Through involvement in the charity, it became very clear that there was substantial support and demand in SA for a project similar to Backpacks 4 Aussie Kids and that creation of a locally based charity was not only viable but in fact would thrive within our amazing supportive community.

To this end, work was undertaken to adapt the project to suit the needs of children who have been displaced from their homes within SA, while also incorporating the provision of support to children accessing emergency services such as foster care, domestic violence shelters and youth homeless shelters.

Our initial thoughts were to do a few backpacks between our families with a goal of just 10 backpacks as a starter program. By the end of the first year so many people had joined our goal to make a difference we had supplied 564 backpacks to kids in need. Each year since we have grown and adapted to help fill the needs/demands of our emergency services community.

In 2020 we supported over 5,800 children with our backpack program and as demand for our service increases, we anticipate requests from agencies in the vicinity of 6,500 backpacks in 2021.

Similarly with our Home Starter, Anchor and Christmas programs, we expect to see a significant increase in requests from the 2020 numbers of 166, 163 and 5594 respectively.

CORPORATE PROFILE

Backpacks 4 SA Kids exists to provide resources that contribute to the care, safety and wellbeing of children and young people during periods of dislocation from home and routine care.

Backpacks 4 SA Kids is driven by Rachael Zaltron who is an Adelaide mum with a background in nursing and a passion for helping children and young people.

Growing up, Rachael's family home always welcomed kids her parents were helping during times of family stress and trouble. It wasn't until she grew up that Rachael realised many of the kids were kept 'on track' thanks to her parents' practical help and welcoming home.

The death of Rachael's close friend Lucinda at the young age of 30 prompted Rachael to reflect on how we need to live each day in full and make a difference to someone else every day.

These factors have created a strong desire in Rachael to help others and this led to her volunteering with Backpacks 4 Aussie Kids. But she soon realised that the needs of South Australian kids were different, prompting her to establish Backpacks 4 SA Kids in 2013.

No child going into State-based care or facing homelessness will be without the immediate essential items

With the knowledge that communities in SA are incredibly giving, Rachael committed to her goal of ensuring that no child going in to State-based care or facing homelessness would be without the immediate essential items needed for their physical wellbeing, plus the 'extras' such as a cuddle toy, to show that people care about them. Remaining committed to her original vision, Rachael and the team have widened the service offering to include Home Starter and Anchor packs to include an older cohort of young people and families who are facing homelessness and hardship.

Backpacks 4 SA Kids have approximately 200 regular individual and corporate volunteers who alone give a total of approximately 5,000 hours of work per year. We also receive donated goods including clothing, toiletries, baby needs, books and toys from community members across the State, via 31 drop off points at venues such as banks, schools, coffee shops and other businesses. In addition, we receive support from organisations, schools and community groups which donate goods and/or give employees time off to volunteer in our warehouse.

OUR PEOPLE

BOARD MEMBERS / TRUSTEES

NAME	POSITION	DATE ACTED (IF NOT FOR WHOLE YEAR)
ROBERT UNDERWOOD	CHAIRPERSON	2019
GAVIN WOOLFORD	TREASURER	2018
TANYA GEORGE	SECRETARY	2017
KERRY PAGE	BOARD MEMBER	2017
VICKI SHEARER	BOARD MEMBER	2017
RACHAEL ZALTRON	BOARD MEMBER / FOUNDER	2013
KELLY BARKER	BOARD MEMBER	2017

EMPLOYEES

NAME	POSITION	DATE ACTED (IF NOT FOR WHOLE YEAR)
RACHAEL ZALTRON	GENERAL MANAGER	DECEMBER 2016
KELLY BARKER	OPERATIONS MANAGER	DECEMBER 2017
LEE BOWRON	WAREHOUSE SUPPORT	AUGUST 2020

OUR SUPPORTERS

We are incredibly lucky to be supported by so many sections of the South Australian community.

We would like to sincerely thank all of our drop off points around the metropolitan and regional areas of SA who accept and deliver the donations on our behalf to our warehouse.

We are very grateful for our everyday supporters who place an extra dummy into their trolley when shopping, purchase a spare pair of pyjamas for a child in need, or let their friends know about Backpacks 4 SA Kids and how easy it is to make a difference to so many kids in need within SA.

Every donation whether it be goods or financial helps us to make a difference to kids who need us most.

Sponsors:

We also wish to formally acknowledge our key sponsor, Membrane Systems Australia.

Membrane System Australia PTY LTD

11 Edison Drive, Golden Grove

Phone: 1300 851 469

We would like to formally thank:

- Bank SA Foundation - For the grant donation of \$170,000 to be provided over 3 years to ensure the impact and sustainability of the Home Starter Pack program supporting families affected by Domestic Violence and starting again
- Myer Tea Tree Plaza - Donated \$13,000 supporting the purchase of goods for backpacks and an amazing level of fundraising from staff at the store.
- ADTRANS Charity Golf Day - Resulted in a payment of \$60,000 to support the provision of essential items to support kids in need within SA
- SA Power Networks Employee Foundation - Provided a Covid response payment of \$10,000 to ensure we were able to continue to provide our essential services through the impacts of the Covid pandemic with reduced volunteer and fundraising opportunities.
- Anna Roussos - Made a \$10,000 donation for the support of the purchase of pyjamas for the backpacks program. Anna was moved to tears knowing so many children had not known the simple comfort pyjamas could provide.
- Bunnings \$25,000 after a successful volunteer and physical goods donation partnership for a number of years Bunnings developed our relationship further to support the kids throughout Covid. The funds were spent on brand new items focusing on teenagers to support self worth and well being.

IN KIND SUPPORT



We also would like to acknowledge the following providers of in-kind support:

SA Power Networks

Who provide regular volunteer sessions as well as building and maintenance support. During 2018, SAPN have provided skills and guidance to adapt the warehouse to a 'Lean Process' and to educate staff to ensure the ongoing development of the 'Lean Process' moving forward.

Vicki Shearer - Executive Officer Employee Foundation

employeefoundation@sapowernetworks.com.au

www.sapowernetworks.com.au/EmployeeFoundation

Pinchapoo

Providing toiletry items ie roll on deodorant, shampoo/conditioner, hairbrushes and soaps

Call 0499 349 999

info@pinchapoo.org.au <http://www.pinchapoo.org.au>

Share The Dignity: Feminine Hygiene Products

Kim - Adelaide Branch

enquiries@sharethedignity.com.au <http://www.sharethedignity.com.au>

STRUCTURE & MANAGEMENT

Backpacks 4 SA Kids is registered with the Australian Charities and Not-for-profits Commission (ACNC) and is a registered Deductible Gift Recipient

GAVIN WOODFORD
Acting Chairperson,
Treasurer &
Director of Allied
Accounting Group
Pty Ltd

RACHAEL ZALTRON
General Manager &
Founder

TANYA GEORGE
Secretary, Owner of
Tanya George PA

KERRY PAGE
Owner of Quisk Design and
Founder of the Big Picture
Initiative

KELLY BARKER
Operations Manager

VICKI SHEARER
Executive Officer with SA
Power Networks Employee
Foundation

KEY VOLUNTEERS

Lorraine Kerr

Mum of 2 adults, Retired from the Social Services and education field. Writer of grant applications and source of protocol information and requirements for running a charity effectively

Terry Sincok

Mum of 3 adult children, Retired Teacher and Principal. Quality assurance of both the filled backpacks prepared for the children who have been displaced and quality assessor of donated stock.

Ali Collins

Dedicated Teacher and lover of all animals, Coordinator of sessions held in the warehouse on the weekends and during school holidays. Ali ensures effective sessions, directs all roles within the warehouse during those session times.

Gaynor Furnell

Dedicated Teacher, lover of all animals and passionate about travel. Coordinator of sessions held in the warehouse on the weekends and during school holidays. Gaynor ensures effective sessions, directs all roles within the warehouse during those session times.

GENERAL MANAGER REPORT

After notification came of the first potential 'lock down', we received 460 backpack requests in one day

The year of 2019/2020 started as any other including a consistent increasing demand, presentations and plans for a Christmas at a warehouse that is becoming more challenging all the time with the number of donations and space limitations (what a great problem to have).

Finishing 2019 with a significant number of the children being supported, demand being met and a plan for both staff to have a break and enjoy some annual leave. Unfortunately, our beautiful state faced extreme bushfires and a need for support was engaged as effectively and efficiently as possible. The Backpacks 4 SA Kids team joined forces with the likes of Foodbank, Red Cross and a response drive to Backpacks for Bushfires run by a private member ensuring evacuation centres and local communities had plenty of backpacks and toys to support the families with children who had left their homes as a result. Backpacks 4 SA Kids were deemed a critical organisation during these catastrophic conditions by the state government and all of the challenges were met successfully.

A board meeting was engaged to discuss depletion of stock and the challenges that were predicted to follow with fundraising exhaustion being a very real factor to face for the rest of 2020. No one could predict the impact COVID-19 would make within our state with the first orders being placed soon after notification came of the first potential 'lock down' resulting in a 460 backpack request in one day. Support was sourced from DHS who provided a grant for \$32,500 and a partnership was created with a local Best & Less store ensuring staff remained employed and Backpacks 4 SA Kids received significant amount of quality stock for 25% less than retail value. Dept of Child Protection psychologists emptied our toy wall shelves to ensure children were supported during quarantine and this was the first time ever the toy wall had been engaged in such a significant way since its inception. It was at this time we faced limited volunteer support and being deemed critical once again by the state government resulting in our core team really surrounding each other and focusing on the 'let's get it done attitude'

GENERAL MANAGER REPORT CONT....

Together our team has become stronger than ever before with the support of some new corporate supporters and our community realising how effective we are at the most critical moments within our state

To ensure sustainability of our charity our Board took great measures and temporarily suspended the 'additional programs' in Home Starter Packs and Anchor Packs. The main reason for this was the uncertainty of being able to source the stock or to be able to meet demand financially with limited funds. The suspension of these 2 programs remained for 3 months, although emergency requests were still met, when reinstated continued to successfully make an impact in our community.

Despite facing all of these challenges we take a real pride in our achievements including meeting significant demand despite limited volunteers, stock, ability to fundraise and being engaged as critical responses to two significant events within South Australia and coming out the other side continuing to strive and thrive. Together our team has become stronger than ever before with the support of some new corporate supporters and our community realising how effective we are at the most critical moments within our state.

In June of 2020 I was notified of the fact I was to become a recipient of the Order of Australia for service to children and young people. I accepted this incredible honour on behalf of our phenomenal Backpacks 4 SA Kids team who have and will continue to make a real impact on children and families within South Australia.

OUR OBJECTIVES

Backpacks for Kids SA's core objectives are to:

- Develop and maintain mutually beneficial relationships with Child Welfare, Youth, Homelessness and Family Violence organisations to determine need;
- Design and operationalise effective systems to obtain, pack and distribute age-specific Backpacks to children and young people in need;
- Recruit and support volunteers;
- Develop and maintain relationships with sponsors and donors.

KEY ACHIEVEMENTS 2019/20

Our most significant achievement for this period was the successful reset after depleted stock and fundraising opportunities as a result of the impact of bushfires and Covid-19. Backpacks 4 SA Kids was deemed 'critical' twice by the Department of Human Services confirming our effectiveness at moments of crisis response for South Australians in need.

Overcoming this challenge whilst continuing to meet the growing extensive demand for backpacks and maintaining the high standard of backpacks provided to this kids was as a result of the resources and networks we have developed over the last few years to support the increase need for finances, donation of goods and the volunteer hours the Backpacks team required to meet and exceed our goals.

We continue to see a steady increase in awareness about what Backpacks 4 SA Kids does and how people can get involved resulting in a stronger social media presence, a significant increase in corporate volunteer hours and donations of goods and money.

Corporate support has increased with regular donations of skills as well as funds and donations from businesses such as William Buck, Perks, Cochranes, Bunnings, Myer/TTP, ADTRANS, SA Power Networks Employee Foundation, Anna Rousoss and the continued support of our sole sponsor Membrane System Pty Ltd who are a local SA company looking to support local grass roots charities.

Our Christmas drive was again a great success thanks to some significant donations of both funds and gifts. It was very fulfilling for all involved to see displaced children receiving gifts at Christmas at a time that would otherwise have been very bleak.

A focus for 2019/20 and beyond is to strengthen our WHS management systems to support our staff and volunteers more effectively.

PLANS FOR 2020/2021

As the demand for backpacks has grown, we are quickly running out of space in the warehouse with all 4 programs growing at an extensive rate. Our key challenge for 2020/2021 will be to source funds to support the increased rent that will be required to be paid on a larger premises. We have commenced the process of sourcing a suitable warehouse space with the help of experts in this field to ensure that we are well equipped to expand our service offering into the future.

We will continue to enjoy the support of additional volunteer hours from corporate and individuals wanting to make a difference and continue to develop and extend all four of our programs (Backpacks, Home Starter Packs, Anchor Packs and our Christmas program) throughout the year

Financially, we will continue to seek out more regular donations and financial supporters to allow us the ability to bulk purchase items and be more proactive with stock management to ensure every pack is prepared fully and ready for delivery to the agencies and therefore the kids, young people and families in need.

Volunteers are the at the core of our success and it is our hope to secure a volunteer support application to ensure we capture essential data and nurture and value our volunteer base they way the deserved to be.

ANCHOR PROGRAM

Research consistently demonstrates that young people experiencing homelessness face major threats to their physical, sexual, emotional and mental wellbeing and consequently to their long-term ability to lead safe, fulfilling lives and develop their capabilities and potential.

A homeless young person has immediate needs for tangible items like those we include in the Anchor Packs for weather protection, personal hygiene, and transport costs, plus information on how and where to get help.

Importantly, the need to feel someone cares about their wellbeing is equally vital, as we have discovered from feedback from Backpacks recipients. We and the agencies with whom we liaise consider the Anchor Packs will make a positive difference to the lives of young people by providing emergency items, information and the boost to self-esteem gained by young people in crisis situations in knowing there is help available and that people and the community do care about them.

Ultimately, we hope this small intervention will contribute to enhanced wellbeing and a reduction in threats like long-term homelessness, substance abuse, unwanted pregnancy, interaction with the justice system and social exclusion.

TREASURER'S REPORT

2020 Financial Report

For the 2020 Financial Year, the operating surplus amounted to \$97,728 which compares to a surplus of \$112,643 for the 2019 Financial Year. The 2020 results includes significant grant and donation income and although this enabled significant growth in program activities during the 2020 year, product costs were kept relatively low as a result of an increase in quality stock donations to be used in our programs. The committee is pleased to report an increase in donation income of \$59,574 which demonstrates strong on-going corporate and community support.

The committee expects to return to remain in surplus for the 2021 financial year based on committed grants, partnership opportunities and forecast fund-raising activities. Backpacks 4 SA Kids maintains a stable financial position and has sufficient fund on hand to meet its current obligations.

OPERATING RESULTS for the year ended 30 June 2020

	Notes	2020 \$	2019 \$
INCOME			
Donations		421,643	362,069
Other income	2	95,092	103,625
		<u>516,735</u>	<u>465,694</u>
EXPENSES			
Product costs		144,096	143,778
Depreciation and amortisation		46,604	9,845
Employee benefits expense		191,860	122,963
Administration costs		28,684	38,243
Lease Interest		3,039	-
Warehouse costs		4,724	38,222
		<u>419,007</u>	<u>353,051</u>
OPERATING SURPLUS FOR THE YEAR		<u>97,728</u>	<u>112,643</u>
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		<u>97,728</u>	<u>112,643</u>

TREASURER'S REPORT

2020 Financial Report cont...

OPERATING RESULTS for the year ended 30 June 2020

	Notes	2020 \$	2019 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	3	289,681	182,643
Trade and other receivables	4	20,384	12,140
TOTAL CURRENT ASSETS		310,065	194,783
NON-CURRENT ASSETS			
Property, plant and equipment	5	36,804	48,207
Right of Use assets	6	62,365	-
Intangible assets	7	4,140	5,520
TOTAL NON-CURRENT ASSETS		103,309	53,727
TOTAL ASSETS		413,374	248,510
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	8	13,563	16,625
Employee benefits	9	17,247	10,440
Lease liabilities	10	32,466	-
TOTAL CURRENT LIABILITIES		63,276	27,065
NON-CURRENT LIABILITIES			
Lease liabilities	10	30,977	-
Loans	11	-	52
TOTAL NON-CURRENT LIABILITIES		30,977	52
TOTAL LIABILITIES		94,253	27,117
NET ASSETS		319,121	221,393
MEMBER'S FUNDS			
Accumulated funds		221,393	108,750
Surplus for the year		97,728	112,643
TOTAL MEMBER'S EQUITY		319,121	221,393

AUDITORS REPORT

William Buck Grant Martinella Partner
Chartered Accountants & Advisors
Level 6, 211 Victoria Square,
Adelaide SA 5000

Backpacks 4 SA Kids Incorporated

Independent auditor's report to members

Report on the Audit of the Financial Statements

Opinion

We have audited the financial report of Backpacks 4 SA Kids Incorporated (the Association), which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the committee's report and the statement made by the members of the committee.

In our opinion the financial report of Backpacks 4 SA Kids has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2020 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

As is common for organisations of this type, it is not practicable to maintain an effective system of internal control over fundraising activities until their initial entry in the accounting records. Accordingly, our audit in relation to fundraising activities was limited to amounts recorded.

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Association's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

AUDITORS REPORT

William Buck Grant Martinella Partner
Chartered Accountants & Advisors
Level 6, 211 Victoria Square,
Adelaide SA 5000

Responsibilities of the Committee Members for the Financial Report

The committee members of the Association are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The committee members' responsibility also includes such internal control as the committee members determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee members are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee members either intend to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The committee members are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of these financial statements is located at the Auditing and Assurance Standards Board website at:

https://www.auasb.gov.au/auditors_responsibilities/ar4.pdf

This description forms part of our independent auditor's report.



William Buck
ABN 38 280 203 274



G.W. Martinella
Partner

Adelaide, 8th April 2021

HOW CAN YOU HELP

VOLUNTEER YOUR TIME

We list all of our packing and sorting sessions on our Facebook page, everyone is welcome to along to any public session available. We are happy to work to create team building sessions with corporate teams, community groups, scouting groups, sporting teams etc. If you have any queries please just email us at hello@backpacks4sakids.org or call Rachael 0414 490 003

MAKE A DONATION

If you would like to make a tax deductible donation you can do so via our website at www.backpacks4sakids.org or you can do a direct transfer into our bank account at:

Backpacks 4 SA Kids

BSB: 633000

Acc: 157293978

Please email us once your donation has been made to ensure we can provide you with the necessary receipt for you to claim at tax time.

SUPPORT AN EVENT OR FUNDRAISING ACTIVITY

If you are interested in supporting Backpacks 4 SA Kids by running a fundraiser on our behalf please feel free to email us at hello@backpacks4sakids.org with any enquiries and we will do what we can to assist you. Please look at our Facebook page for future fundraisers being held by the Backpacks 4 SA Kids Team.

BECOME A CORPORATE PARTNER

If you are interested in enquiring about becoming a Corporate sponsor we have a Fundraising Prospectus that we would be happy to email or arrange a meeting to discuss.

OTHER WAYS YOU CAN HELP OUR CAUSE

Backpacks 4 SA Kids is thriving because of our supporters and their ability to share our fundraising options, the essential items we need to fill backpacks and financial donations all via word of mouth. If you are interested in being involved with Backpacks 4 SA Kids or think you could bring a different skill set to our team please feel free to contact us.

CONTACT US

Backpacks 4 SA Kids

Admin Address: 8 Tareena Street, Ridgehaven SA 5097

Phone: 0414 490 003

Website: www.backpacks4sakids.org

Email: hello@backpacks4sakids.org

Facebook link: <https://www.facebook.com/Backpacks4SAKids/>